Radhika Lele
Front-end Web Developer
Brampton, Ontario

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Portfolio | LinkedIn | GitHub

PROFESSIONAL PROFILE

Front End Developer with a passion for creating responsive and accessible web applications using JavaScript, React, HTML, CSS, SASS, Firebase and REST APIs. With a strong foundation in programming, backed by 2+ years of experience in customer service and teaching, I possess a unique blend of technical expertise and interpersonal skills. I am committed to creating engaging and user-friendly experiences for website visitors, and have a keen eye for design and user experience

SKILLS

ReactJS | JavaScript | CSS | HTML | Git & GitHub | Firebase | RESTful API | Responsive Web Design | SASS | Project Management and Planning

PROJECTS

Robo Trivia | *ReactJS | RESTful API | Firebase | CSS* **|** <LIVE> <GITHUB>
- The trivia quiz app is a React-based web application designed to test users' knowledge by presenting a series of trivia questions. It utilizes the Trivia API to fetch questions from various categories and difficulty levels, providing an engaging and interactive quiz experience.

Recipe Finder App | *ReactJS | RESTful API | CSS* | <LIVE> <GITHUB>
- The Recipe Finder API provides users with access to an extensive collection of web recipes by using React, API's and JavaScript. By leveraging the Edamam API, users can perform recipe searches based on various criteria, such as ingredients and dietary preferences.

NOVAS Boutique Shop | *JavaScript | SASS | CSS | HTML | Firebase* | <LIVE> <GITHUB>
- Novas Boutique Shop is a specialized furniture store that offers a wide range of furniture options. Customers have the convenience of adding various furniture items to their shopping cart and are able to create wish lists as well, allowing for easy and efficient online purchasing.

EDUCATION

Web Development Immersive Bootcamp   **06/2023**
Juno College Of Technology (Formerly HackerYou), Toronto, ON

Master of Engineering in Electronics and Telecommunication Engineering   **10/2017**
University of Mumbai, India

WORK EXPERIENCE

Customer Service Representative   **11/2022 - 02/2023**
CURO Financial Technologies, Toronto
- Resolved customer complaints and inquiries with a 95% satisfaction rating, leading to increased customer retention and loyalty
- Developed strong relationship with customers, resulting in an 89% customer retention rate using modern negotiation tactics

Customer Sales Representative   **05/2019 - 08/2020**
Alorica, Montreal
- Contacted potential customers to capitalize on new sale, cross-sale and up-sale opportunities
- Consistently exceeded sales targets by 80%, building strong relationships with clients, and effectively communicating the value of our products and services

Teaching Assistant   **07/2016 - 06/2017**
Thakur College of Engineering and Technology, India
- Taught labs and conducted workshops for 120 undergraduate and graduate students of the Electronics division
- Designed and delivered engaging presentations that have helped 120+ students understand complex engineering concepts in a clear and concise manner